

ASUB Standard Operating Procedure - 8202

Standard Operating Procedure Synopsis

Title: **VPN REMOTE ACCESS**Approval Date: April 27, 2022

Revision Date, if applicable: May 10, 2023; April 17, 2025 Review Date(s): April 26, 2023; April 18, 2024; April 17, 2025

Annual Review Month: April

Responsible Officer (RO): Vice Chancellor for Information Technology Standard Operating Procedures Manager (PM): Director of Infrastructure

A. Purpose and Scope

The purpose is to provide a secure network connection for Arkansas State University-Beebe faculty and staff while off-campus. This connection is necessary for accessing Banner Admin and departmental shared drives.

B. Definitions

VPN – Virtual Private Network - Computer protocol that allows remote users secure access to the campus network as if they were physically connected.

C. Procedures

- 1. The VPN remote access request form is found on the Intranet under Documents > IT Services > Forms.
- 2. It is a docusign request that will be completed by the requestor and signed by their supervisor and Vice Chancellor
- 3. The completed form is automatically routed to the ITS department.
- 4. Once access is granted, the requestor will be notified.

D. Related Information

VPN REMOTE ACCESS FORM