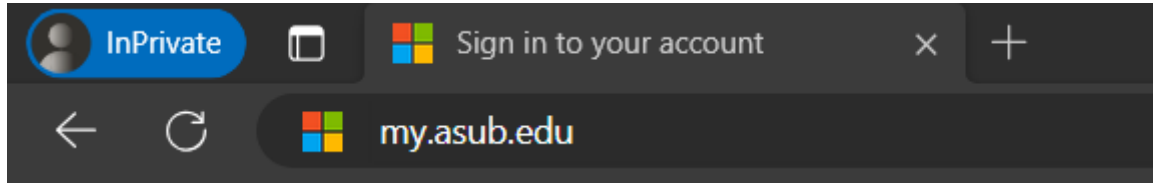


How to Reset your Password – Can't log in

Open an incognito window and navigate to my.asub.edu.

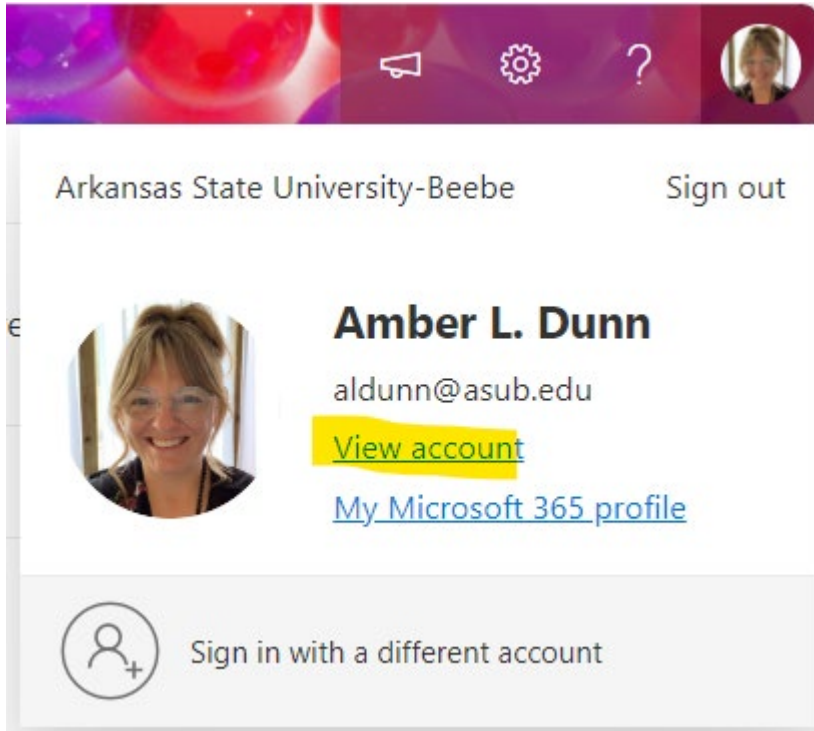


Select Can't access your account? Follow the prompts to reset your password. Wait up to 5 minutes for Microsoft servers to update.

A screenshot of the Microsoft Sign in page. The page features the Microsoft logo at the top left, followed by the text 'Sign in'. Below this is a text input field labeled 'Email, phone, or Skype'. Underneath the input field is a blue link that reads 'Can't access your account?'. To the right of the link is a blue button labeled 'Next'. At the bottom of the page, there is a grey box containing the following text: 'ASU-Beebe Student Email is the official means of communication on all campuses. Your login credentials should be your primary email address and your ASUB domain password. If you have issues please contact ASU-Beebe ITS.'

How to Reset your Password when you are logged in.

If you want to change your password at any time just click your profile picture and click view account.



Click password then change your password.

